The Role of Medical Campus Library Terkko in supporting the Faculty of Medicine: A case at the University of Helsinki

MICC 2011
Zagreb 7.6.2011

Pirjo Rajakiili
Meilahti Campus Library Terkko, Helsinki, Finland
The University of Helsinki

- Established in Turku in 1640, transferred to Helsinki in 1828
- Biggest university in Finland
- Budget EUR 620 million
- 11 faculties and 17 independent institutes
- 36,000 degree students
- 8,100 staff members including 3,900 teachers and researchers
- The University of Helsinki is bilingual, 6% of students are Swedish-speaking
The Helsinki University Library (HULib)

- Largest multidisciplinary university library in Finland
- The science and faculty libraries of the University of Helsinki merged into the Helsinki University Library at the beginning of 2010
- Comprises the City center, Kumpula, Meilahti and Viikki campus libraries as well as centralized services
- Library Director Kaisa Sinikara is the head of library and the four campus libraries have their own campus library directors
- Annual budget EUR 23 million, acquisition expenses EUR 4.7 million
- 260 employees
Meilahti Campus Library Terkko

- Employees at Terkko 32, about which 4 part-time-workers
- Campus libraries are responsible for providing library and information services in their particular disciplines
- Meilahti Campus Library Terkko serves students, teachers and researchers at the University of Helsinki, personnel of the Helsinki University Central Hospital (HUCH) and all those who need medical and health information

Available to all visitors:
- Local collections of printed materials
- Lending services with university library card
- All electronic resources and services at the library premises (‘walk in use’ of the library computers)
Terkko in brief

- Meilahti Campus Library Terkko
  - Founded in 1965 as independent institute of the University of Helsinki (Medical Central Library)
  - Opened to public on 2nd January 1966 at the premises of the Helsinki University Central Hospital
  - New library building 1998
  - Part of the Faculty of Medicine 1999 – 2009
    - 1999 Terkko and 14 clinical and department libraries were merged together (National Library of Health Sciences)
  - Part of the Helsinki University Library (Independent institute of the University of Helsinki ) 2010 -> (Meilahti Campus Library Terkko)
Services at all campus libraries

- Lending service
- Interlibrary loans and document delivery service

- Publishing and digital repository services
  - TUHTI – publication database of the University of Helsinki. Libraries support in producing and maintaining
  - HELDA – the open digital repository of the University of Helsinki, which contains full-text materials produced by the University’s researchers, such as researchers’ articles, theses, teaching materials. Library maintains HELDA
Terkko’s Discipline-specific Services (1)

- Staff number 12
- Includes
  1) Information Services = information retrievals, user education, guidande, indexing
  2) Collections
  3) Communications, marketing
  4) IT
- Responsible for the electronic information services provided by Terkko: Customizing, Updating, Integrating, Promoting
Terkko’s discipline-specific Services (2)

- Explores and develops new digital information services
  - Multichannel library
    - Mobile, web, social media
  - In-house development
    - Medic, MyTerkko, FeedNavigator, Termix, MobiMeSH, *Helka Handy, HelkaScanner, Scholar Chart

* Helka is the catalog of the libraries of the University of Helsinki
Brief history of Internet @Terkko

- 1989
  - ILL requests by e-mail
- 1992
  - E-journals OJCCT / OJKSN (OCLC), pre-Mosaic
- 1994
  - First library homepage
- 1996
  - Vertex, first Internet based database service
  - Ovid: local, hybrid, online
- 1997-2011
  - More databases, e-journals, e-books
  - E-learning environments
  - Mobile, blogs, wikis, RSS feeds
Branding and Content Integration

- Branding and Integration
  - Customer identifies with the library
  - User experience simplified

- Databases
  - Vertex (1996)
    - Customized database portal, OvidSP
  - Medic (1978, reshaping 2008)
    - Finnish health sciences database, 100,000 records

- Electronic Journals
  - JournalNavigator (1997): e-journals database (MetaLib) with SFX linking server

- Electronic Books
Services

- Personal Library Services
  - MyTerkko (2010)
    - Personal library for the advanced user
    - All-in-one interface
  - Otto – Student’s Library (2010)

- Current Awareness Services
  - FeedNavigator (2005)
    - Ca. 6500 RSS-feeds
      - Sources: journals, news, blogs, Finnish researchers
      - Free and open access
Services

- Mobile services
    - FeedNavigator, HelkaHandy, RefWorks etc.
- Social media services
  - Facebook, YouTube, Flickr, Twitter (2009)
- Visibility services
  - Scholar Chart (2006)
    - Mashup: Combines data from more than one source:
      - FeedNavigator RSS feeds, Impact Factors, SCImago Journal Ranks
    - Lists ca. 600 Finnish medical scholars’ articles in real time
  - Top Cited (2009)
    - The most cited articles from the University of Helsinki
Tools

- Reference management
  - RefWorks (2002)
    - Ca. 9000 active users (Univ of Helsinki)
    - Web-based bibliography and citation manager

- Collaboration tools
  - Groups (2009)
    - Intranets, student groups etc.
  - ColWiz (coming 2011)
    - Research management, collaboration, productivity
Tools

- Aids to searching
  - Termix (2007)
    - Medical Subject Headings searching (Medic, PubMed, FeedNavigator)
  - SearchAdaptor (2011)
    - Searches between different databases
- Bibliometrics
  - Terkko Bibliometrics (2011)
- Social bookmarking
  - CiteULike, Connotea (2009)
    - University of Helsinki medical citations added by the library
<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff expenses</td>
<td>1,370,829 €</td>
</tr>
<tr>
<td>Staff training</td>
<td>6,783 €</td>
</tr>
<tr>
<td>Acquisition of information resources</td>
<td>450,588 € *</td>
</tr>
<tr>
<td>Rents for premises</td>
<td>157,038 €</td>
</tr>
<tr>
<td>Information technology</td>
<td>7,084 €</td>
</tr>
<tr>
<td>Other expenses</td>
<td>86,881 €</td>
</tr>
<tr>
<td>Total expenses</td>
<td>2,079,203 €</td>
</tr>
</tbody>
</table>

Moreover Helsinki University Central Hospital has offered the premises of main library in exchange for library services, the value of this is about 1 million euro

*This sum is allocated to Terkko’s budget, in HULib’s budget there is central money for the whole library*
Statistics 2010

- Library visitors 140,000
- Loans and renewals 51,300
- IL loans & document delivery requests 12,500
- Printed collections
  - Medical journal titles 3,600, 90,000 annual volumes
  - Monographs 63,500 volumes
- E-journal titles at HULib 24,300
- Cataloging / added records
  - Medic 4,400, Helka 3,050
- Participants in Terkko’s training courses 1,100
- Library space 3,555 m²
Contact information

- Meilahti Campus Library Terkko
  - [http://www.helsinki.fi/library/terkko](http://www.helsinki.fi/library/terkko)
- MyTerkko
  - [http://www.terkko.helsinki.fi](http://www.terkko.helsinki.fi)

Thank you for your attention!

Pirjo Rajakiili
E-mail: pirjo.rajakiili@helsinki.fi